

# Supply of Quality and Safe Tropical Fruits Through Efficient Supply Chain

### **TFNet**

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## **Global trends**

- Market liberalization
- Trade restructuring
- New shopping "lifestyles"
- Increasing power of retailers

## Push from EU

- Freshness
- Better quality
- Safety assurance
- Traceability
- Transparency
- "Value for money"
- Streamlined supply chains

ASEAN countries to follow?

## MAFC and Its Mission



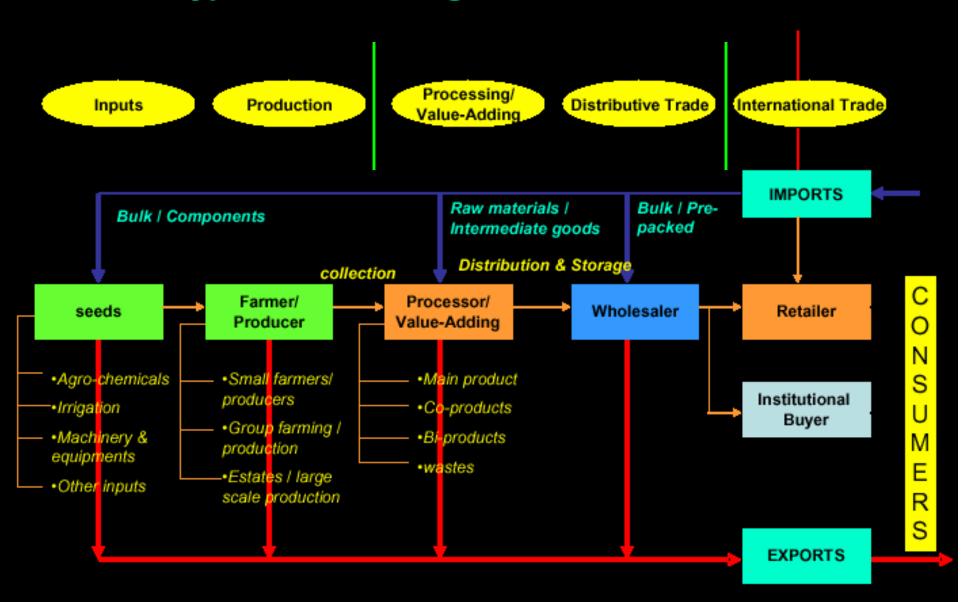
- A Supply Chain Management Company established in June 2006 with immediate focus at Malaysia's middle chain (midstream activities)
- Catalyzing production by reorganizing and rationalizing the supply side and midstream activities that includes post harvest, value addition and cold chain logistics management, distribution and marketing

#### **Mission:**

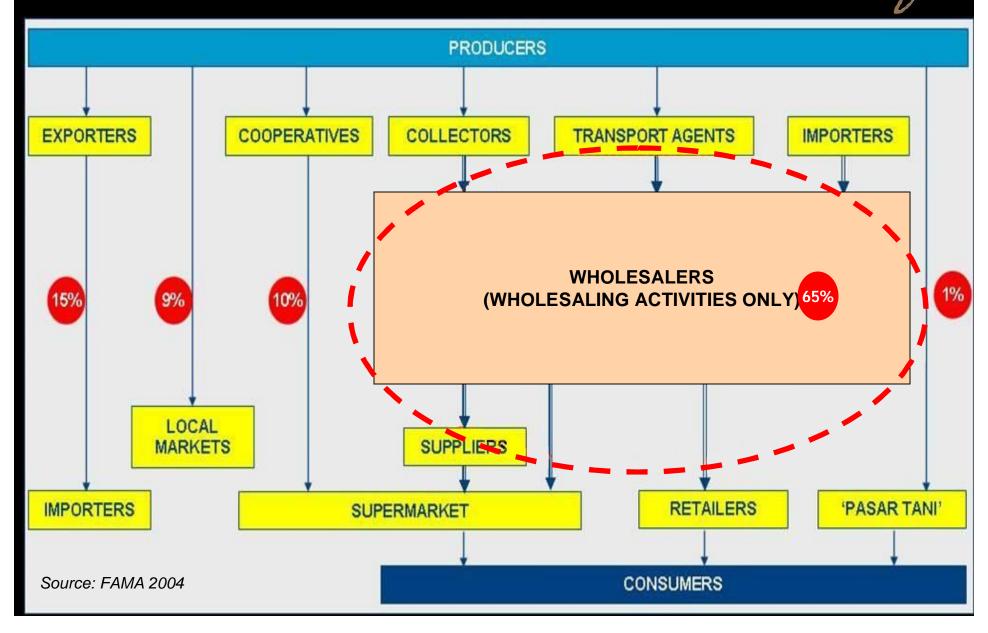
"to shape Malaysia's food supply chain management, distribution and marketing system towards global standards in safety, quality and sustainability"

In short: MAFC is a commercial outfit trying to realize social outcomes in the pursuit of economic, environmental and social goals

## A Typical Generic Agribusiness Value Chain



## Current Value and Trade Flow of FFV in Malaysia and the Channels of Distribution (US 1 billion / year est.)...cartel controlled



## Status of FFV Trade in Malaysia: Imbalanced Development Trend in Restructuring the Agri Food Chain ......and its implications on the small producers



Small farmers :- Quality, cost, services (grading, packaging) & scale

imports

Small farmers :- Logistics, marketing risks, services and complaints

#### **Upstream**

SLOW RESTRUCTURING OF FARMING CULTURE

- Slow to adopt GAP requirements
- Delayed in the development of national GAP to protect local producers and consumers
- Government intervention in the food chain is largely focused on upstream
- Few success stories in creating a new breed of modern farmers

#### **Midstream**

BASIC KNOWLEDGE IN POST HARVEST TECHNOLOGY AND MANAGEMENT

- No leadership in PH skills
- Less developed marketing infrastructure for consolidation and value adding
- Cold chain integrity and shelf life management is still undeveloped
- Very few logistics operators in FFV with HACCP & GMP certification

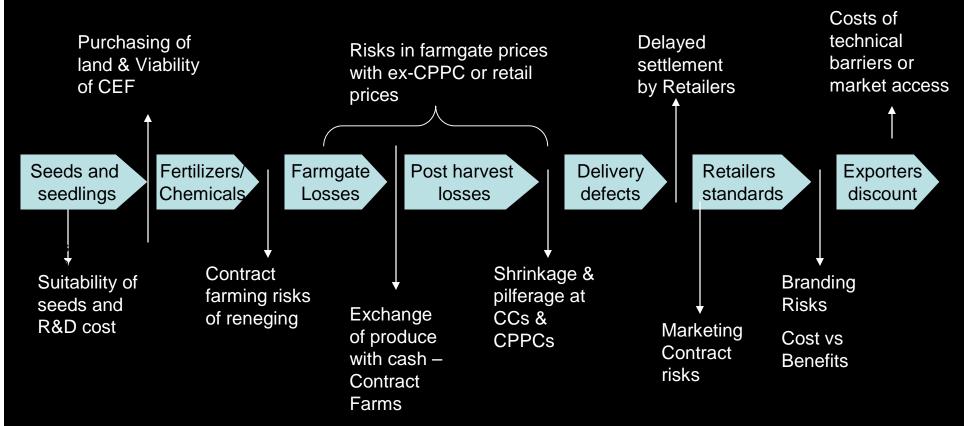
#### **Downstream**

PRESSURE ON RESTRUCTURING OF DEMAND SIDE

- Market liberalization (WTO)
- Changing dynamics in consumer taste and preferences
- Enforcement of food safety and traceability
- Modernization of food processing and retailing
- The new lifestyle shopping at MNC food companies and the supermarkets

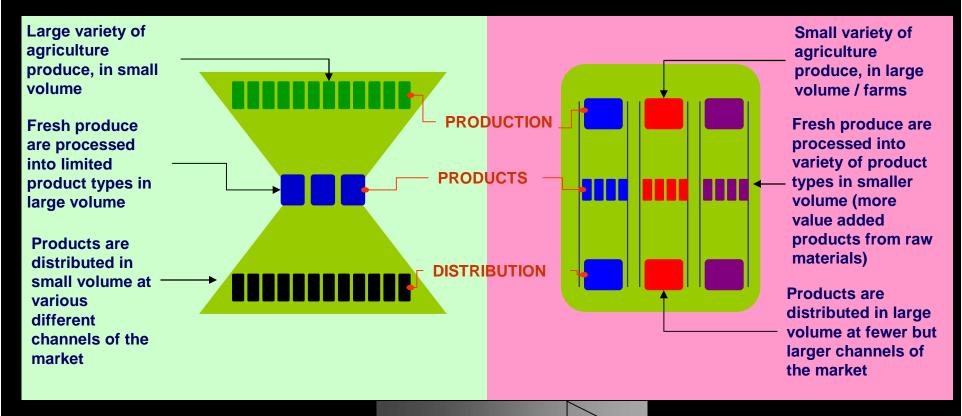
## **Risk Management Profile at MAFC**





## The new Malaysian supply chain





TRADITIONAL FRAMEWORK



**NEW FRAMEWORK** 

Source: FAMA / Innovation Assoc. 2004

## SUPPLY CHAIN NETWORK DESIGN – HYPERMARKETS & SUPERMARKETS



- Sources of <u>supply</u> to be <u>closest to</u> where the <u>markets</u> are – major towns are in West Coast.
- <u>Deliver direct</u> from farms to customer, if possible. CPPC may need bigger storage space instead of storing at DC
- Sourcing & supply strategy –
   <u>Clustering</u> to maximise lorry load & reduce SC cost
- Get contract farmers to plant what the market requires
- Produce can be sourced from places far away from the market only if the margin is good
- At major towns, <u>Cross Dock Points</u>
  (CDP) with cold rooms can be setup & use for temporary storage

## MAFC's Integrated support services to fill the Knowledge Gaps and Marketing Intelligence for inclusive market development



## **Investments Upstream:** Own production:

- Breeding programme
- Fertigation technology
- POC on greenhouse farming / CEF

Upstream (POC)

#### Services:

- Extension services & Training
- Feasibility studies for funding/ financing
- Buy-back arrangement (B2B)
- Increase productivity and income
- First mile transport to CPPC
- Good Agriculture practices (GAP) & Food Safety

#### **Investments Midstream:**

- Hard infrastructure development – CPPCs, ROs, DCs
- Soft Infrastructure processes, procedures and SOPs, HACCP

Midstream (better value capture)

#### **Value Adding Services:**

- Cold chain logistics
- One touch system for MNC Retailers
- Cross docking facilities
- Nationwide Warehouse and cold room services
- Consolidation, sorting, grading, packaging and labeling

#### **Investments**

- 3- compartment 40 footer reefer trucks
- Peninsular-wide logistics backbone
- Dedicated FFV 'pipelines'

Downstream (product differentiation)

#### Services:

- Unbroken cool and cold chain services
- Low inventory management
- Branding brand behind brands and own brand
- Market access local & export
- Market intelligence and Mission Control Room services for forward and backward linkages

### MAFC'S VALUE CHAIN MANAGEMENT



#### **UPSTREAM**

#### MAFC FARM OUTPUT

CONTRACT FARMING

OPEN SOURCING FROM CERTIFIED FARMS

- ENABLERS
- Controlled Environment Farming (CEF)
- Contract Farming (CF)
- Corporate Contract Farming (CCF)
- GAP, SALM Compliance
- Collaboration with Chain Partners (DOA-TKPMs, FAMA-Contract Farms

#### **MIDSTREAM**

- Post-Harvest Management
- Aggregating, Grading, Packing, Packaging
- Value-adding
- Cold Chain Integrity



- ENABLERS
- Collection Centres [CC]
- Consolidation Packaging &
- Processing Centres [CPPC]
- Distribution Centre [ DC]
- Cold Chain Logistics
- HACCP, GlobalGAP
- Compliance

#### **DOWNSTREAM**

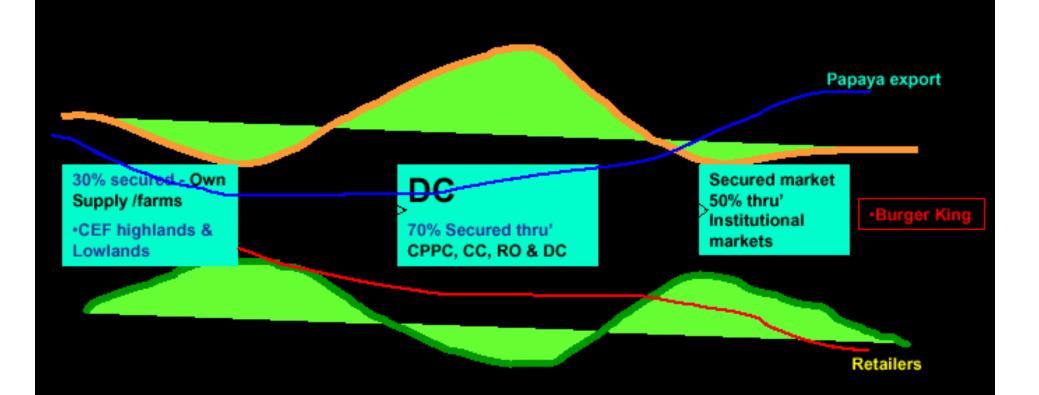
- Branding
- Product Differentiation
- Product & Service Branding
- Quality & Safe Food
- Marketing Local & Int'l
- Collaboration with Chain Partners (MNC-Retailers)
- ENABLERS
- Hypermarkets/
- Supermarkets
- Food Service Sector
- Institutional Markets
- Exports

## MAFC's role in sourcing, value adding, distribution through the building of alliances as in inclusive market development



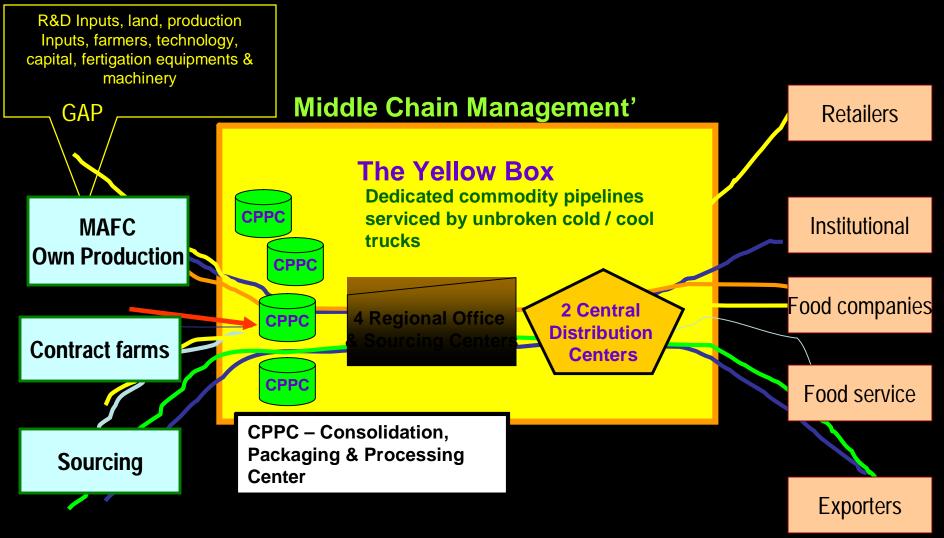
- 1. MAFC's own farms and out grower crops to retailers and food Companies B2B Model
- 2. MAFC's anchor tenant to Government cluster farms to Retail gate B2B Model
- 3. MAFC sourcing from private farms and plantation houses to retail gate B2B Model
- 4. MAFC's own flagship crop new breed papaya ISE B2C Model

# Secured commodity pipeline – A New SCM Regime as Planned – 30% own supply, 70% logistics and 50% secured market



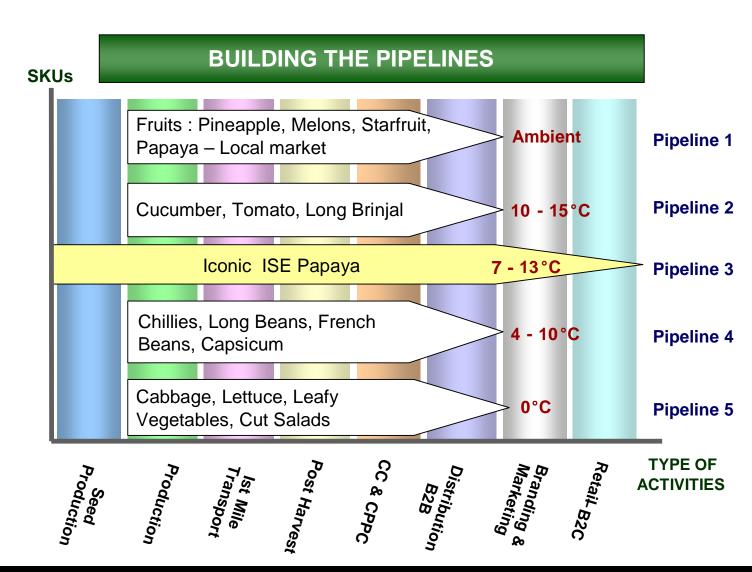
### Finally, a snapshot of a typical MAFC's Dedicated Crop Commodities 'Pipeline' with focus at middle chain control or the 'Yellow Box'





## Fruit & Vegetable Pipelines max





## MAFC's papaya: end-to-end involvement

First mile

transport



#### **UPSTREAM**

MAFC Model Farm (anchor tenant)

- Seedlings supplied by MAFC
- Standard operating procedures
- Certification (SALM/GlobalGAP)
- Buy-back arrangement
- First-mile transport

**Contract farmers** 

**TKPM** 

**TPM** 

**MIDSTREAM** 

domestic

#### **CPPC**

- Pre-cooling
  - Cleaning
  - Sorting
- Packaging

Supply chain

internationa MAFC's own BRAND

• Temperature management

- Unbroken cool chain
- HACCP-certification

**DOWNSTREAM** 

MAFC's own BRAND

Retailer brand (cooperative r'ship)

International access aided by SALM / GlobalGAP certification

## The ultimate objectives of MAFC maje

### In Conclusion:-

- MAFC as a Government policy instrument will ensure that all the chain partners comply with the global food safety standards
- Through value chain management, the efficient cost of production, delivery inclusive of quality and safety will benefit the consumers at large
- MAFC will realise its role to enhance the chain partners economic returns especially the small producers and in the process satisfies its own commercial objectives









